



## **Digital Health and Telemedicine Coordinator (RN or RPN)** **(32-40 hours/week, Permanent)**

### **Who We are:**

Langs is a grass-roots neighbourhood-based organization that has become so much more! Langs was established as a community development project in 1978 by a group of citizens and service providers concerned about the lack of accessible services in the community. Langs has grown to become a dynamic, respected multi-service organization that uses a community development approach to provide comprehensive health, social and recreational services that are responsive to the changing needs of our community.

### **What We are Looking For:**

We are currently recruiting for a Digital Health and Telemedicine Coordinator to join our team for a full or part-time position. Reporting to the Manager, Quality, Performance, and Innovation, this role shall contribute to leveraging virtual and mobile health care strategies in the organization as part of the regional and provincial strategy for digital health.

### **A successful candidate in this role would have:**

- Baccalaureate degree or diploma in nursing from a recognized university/college
- Certificate of registration from the College of Nurses of Ontario
- Three to five years nursing experience in a primary care setting or combination of community, hospital, or public health setting
- Experience in group facilitation and utilizing various adult education methods
- Experience with telemedicine services and virtual platforms to support clinical care
- Strong applied knowledge or willingness to learn how to get access to and use a wide range of provincial digital solutions and prevalent regional EMRs in practice (e.g. eReferral, HRM, Accuro, Oscar, Practice Solutions) preferred
- Understanding and demonstrated ability to work effectively in a collaborative, inter-disciplinary team environment
- Experience in program development, implementation, monitoring, and evaluation
- Hours flexible to include at least one evening per week
- Current CPR certification
- Strong written and verbal communication abilities
- Ability to manage multiple priorities and projects
- Excellent time management and organizational skills
- Demonstrated critical thinking and problem solving
- Flexibility and adaptability to changing priorities
- Detail-oriented with commitment to accuracy and quality
- Analytical approach with data-driven decision making
- Class G License and reliable access to a vehicle, travel is an expectation of this position

### **In this role you will be expected to complete the following tasks:**

- Plan, coordinate, promote and expand access for patients, and specialist or specialty clinic programs using virtual technology (including Ontario Telemedicine Network (OTN), Online Appointment booking (OAB), eReferral, eConsult and other digital health strategies)
- Provide education and co-ordination of clinical and non-clinical learning events
- Provide support and education to the Clinical, Social Work and Diabetes Education programs as it relates to virtual health strategies
- Attend regional telemedicine working group meetings
- Complete monthly telemedicine and OAB program statistics and reporting
- Participate in chart reviews, discussions, special clinics, and screening programs
- Assist all primary care providers with clinical and administrative procedures as it relates to digital health care
- Ensure appropriate, timely coordination of the patient event and patient information
- Support patients and providers during their virtual visit. This may include conducting physical assessments with the clinician
- Work with patients and their virtual multidisciplinary teams to plan and support appropriate follow-up care
- To complete other duties as required.

### **What We Can Offer You:**

Langs is an organization where people belong. Langs is committed to promoting Inclusion, Diversity, Equity, and Access for all our staff, patients, participants, and volunteers. We are committed to equal employment opportunity regardless of race, colour, ancestry, religion, sex, national origin, sexual orientation, age, citizenship, marital status, disability, gender identity or Veteran status. Langs strives for an inclusive environment centred on employee wellbeing and supportive leadership.

Don't meet every requirement? Studies have shown that women and people of colour hesitate to apply to jobs unless they meet every single qualification. At Langs, we are dedicated to building a diverse, inclusive and authentic workplace, if you're excited about this role but your past experience doesn't align perfectly with every qualification please apply and share in your cover letter why you believe you are the right candidate.

### **The successful candidate would be eligible for the following benefits:**

- Starting Salary of \$50,000 - \$75,000 Annually (Range covers both RN and RPN designations)
- 3 Weeks paid vacation, with an increase to 4 weeks after 1 year of employment
- 15 Sick/Personal Days per year
- 10 Professional Development days per year
- Enrolment in Healthcare of Ontario Pension Plan (HOOPP)
- Comprehensive Extended Health and Dental Care Plan including a \$1000 Healthcare Spending Account.

Candidates are required to submit detailed cover letter along with their resume by April 30, 2025  
Candidates requiring accommodation to participate should contact Human Resources to communicate any accommodation needs.

Langs, 1145 Concession Road, Cambridge, Ontario, N3H 4L5  
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