

## VISION

Changed lives, healthy communities

## MISSION

Langs is committed to ensuring that every person in our neighbourhoods will have a place to call home for health, wellness and community support.

## PRINCIPLES

- A person's health and wellbeing are impacted by various factors including income, housing, employment, education, social support, food security and the environment.
- Each person's knowledge, skills and experience enrich our communities.
- The health and wellbeing of individuals are enhanced by involvement in their neighbourhood and wider community.
- Shared ownership and responsibility for our community are achieved through positive relationships among individuals, staff and volunteers.
- Services are welcoming, inclusive, flexible and responsive to the changing needs of individuals and communities.
- Working together with volunteers, staff and community partners facilitates easier access to services in the community.
- Health and wellbeing are enriched by actions taken at the individual, community and system levels.

## VALUES

Integrity	Collaboration
Respect	Innovation
Accountability	Excellence

# Strategic Plan 2018-2020

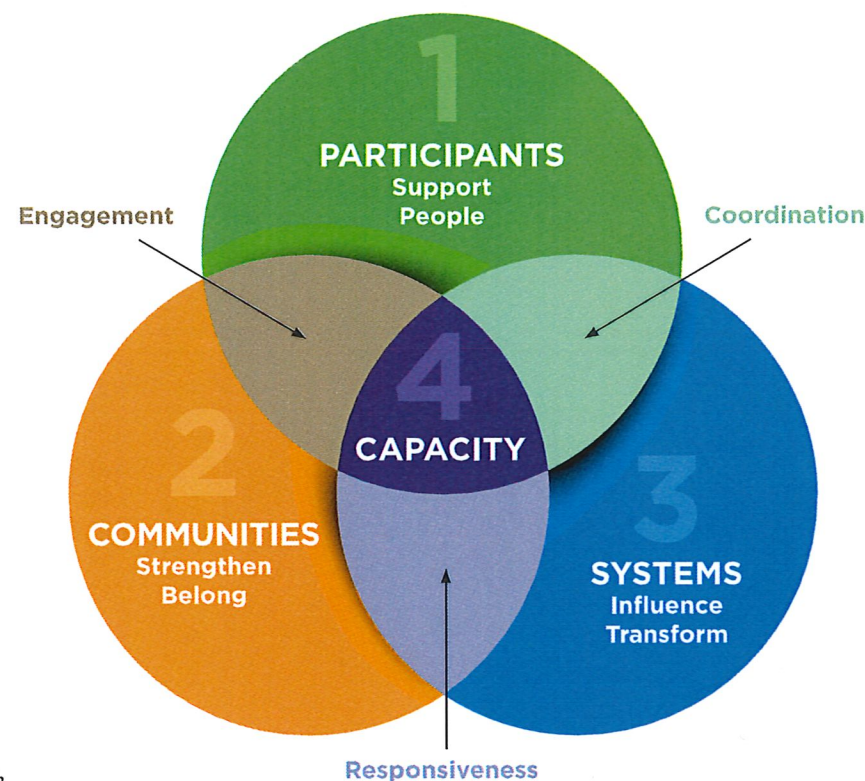
The Langs Strategic Plan consists of 4 strategic directions and 10 strategic objectives outlined below:

## 1. PARTICIPANTS

- Provide welcoming spaces and services to support people to achieve their best health.
- Increase the number of participants served and the range of supports offered.
- Respond effectively to participant needs, with an emphasis on disease prevention, chronic disease, mental health and addictions, rehab services and stronger partner engagement.

## 2. COMMUNITIES

- Further our expertise in prevention, engagement and community development in order to build and enhance residents' sense of belonging in their communities and neighbourhoods.



## 3. SYSTEMS

- Collaborate across systems to improve access to and coordination of care.
- Play a leadership role locally and provincially in areas of excellence such as Community Hubs, Central Intake and Health Link.

## 4. LANGS' ORGANIZATIONAL CAPACITY

- Strengthen and align resources (i.e. finances, IT, facilities, fundraising and systems) with the programs and services offered.
- Cultivate an outstanding environment that invests in the leadership capacity and expertise of our staff, board and volunteers.
- Enhance quality through research opportunities, evaluation and evidence-based practice.
- Actively promote our brand, strengths and successes.